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We now have 9 CTCs in 7 different countries with 3 potential new CTCs germinating. We continue to team up with Rotary Clubs, The Rotary Foundation, the SMART Centre Group of the Netherlands, The Desert Research Institute and others. The “proof of concept” is beginning to be clear to all of us participating.

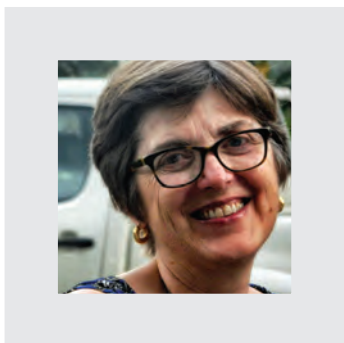
Transform International was conceived several years ago by a group of Rotarians and other professionals with extensive worldwide experience in WASH, energy, and agricultural-related food security. Each of us had gone into many developing country projects as NGO participants. All of us had also variously worked together over many years. When the idea of TI began to emerge, we recognized that individually we had each come to the same conclusion about development – ‘on the ground, local community leadership’ was essential to achieving ‘sustainable WASH, energy, and food security programs’. We also realized that the common model in the global development sector had been ‘one project at a time’, to be blunt – a strategy with the unintended consequence of focus on completed tasks as opposed to proven outcomes. We were unanimous in our view that this approach was inefficient, unsustainable and sometimes not even very effective.

So the team decided to spearhead the new TI model: either team up with or help develop in-country Community Transformation Centers (CTCs) serving as a region’s “training center and support system” for both local and internationally-supported projects. With this model, our team of experts and fundraisers believed we could help more people deliver more successful and sustainable projects. We now have 9 CTCs and another 3 germinating. We continue to collaborate with Rotary Clubs, The Rotary Foundation, SMART Centre Group, The Desert Research Institute and others (see pg. 23). The “proof of concept” is beginning to be clear to all of us. Sharing of successes, and learning from failures, helps us make strides in growing the capacity of each CTC.

## When the idea of TI began to emerge, we recognized we had each come to the same conclusion about development – ‘on the ground, local community leadership’ was essential to achieving ‘sustainable WASH, energy, and food security programs’.

This year, a sister NGO, Transform International (Canada), received charitable status bringing more of our Canadian experts and resources into the network. This report outlines the highlights of our work in 2019/20. I would be remiss in not mentioning the impact of Covid-19. While operationally, we have long been skilled at working virtually, the pandemic has slowed down in-person efforts by our experts. Thanks to our model, we still have in-country talent, skills and leadership in all our locations. However, Covid-19 has put a magnifying glass on the challenges – the critical role of reliable supplies of clean water, essential hygiene practice, and food security. We have this year, and continue to apply extra energy to fast, effective support projects to deal with Covid. If you are a funder looking for long term impact, or an interested organization I encourage you to check out our website at [Transforminternational.org](https://transforminternational.org) and find out more about our programs. I invite you to join us in this unique and collaborative effort.

Come join our Team **TRANSFORM**



2019-2020 has been extraordinary in so many ways. Covid-19 created many challenges for all of us, including for our partners and experts forced to curtail training and field work. Yet new opportunities to help have arisen. Some centres have pivoted to improving water access and handwashing in healthcare facilities, others in community markets or schools. All are communicating and educating about Covid mitigation through personal behaviour.

Many programs face funding difficulty because our partners and ourselves are unable to travel to complete grant work. Nevertheless, it has been a good year for TI. Our networks and opportunities are expanding. TI is a lean operation and we intend to keep it that way. Our purpose is not to build an empire. Rather, we seek practical methods with big impact in supporting home-grown organizations. Our network of volunteer experts are critical to this. We want our member centres to be the best they can be as resources to their own communities. As we learned many more things along the journey this past year, one basic truth of development has been reinforced– there must be local engagement and commitment. We have become better at being a catalyst – offering information, perspective, training, and support. By providing real value, we are helping our network members reach farther, do more, and do it better.

In 2019/20 we were much more active in project fund-raising, linking-up donors, seeking ways contributions could be more effective, helping our Centres build better funding opportunities, creating win-wins. Thank you to our donors for trusting us, and for helping make life better for many. As I write this, we have more new programs in the pipeline than ever before, in more countries. Our CTCs serve more than half a million people and this number is growing. We have helped a host of new entrepreneurs with a chance to convert need in their communities into a sustainable enterprise. Our goal: more CTCs saying ‘we’ve got that, thank you... can you help us with a new challenge?’ We’re there for them.

I want to thank our team for their dedication and commitment to this journey. Some of you have put in the bit of time you have available. Others work near full-time as volunteers supporting our CTCs. It can be hard work, but the reward is found in the relationships, and the impact seen on the ground.

As we gradually mature, the future looks bright. Each day I am grateful to be in this position – whether it is the thanks of a teenage girl who now has a safe toilet at school and no longer risks sexual assault just to answer nature’s call, or the hard-working entrepreneur helped by basic business training who can now provide for her family. It is a privilege to contribute and to witness the results.

Our CTCs serve more than half a million people and this number is growing. We have helped a host of new entrepreneurs with a chance to convert need in their communities into a sustainable enterprise. Our goal: more CTCs saying ‘we’ve got this now, can you help us with a new challenge?’

TI is an ever-expanding network whose mission is to help build strong local organizations that can solve today's problems with clean water supply, sanitation, hygiene (WASH) and similar needs for food security and alternative energy solutions, and stand ready to address tomorrow's.

Transform International (TI) is a 501(c) charity based in Olympia, Washington. TI itself, has been operating for just over three years. We are still young. However, our mission is the product of many decades of work in the field by our Directors and volunteer team.

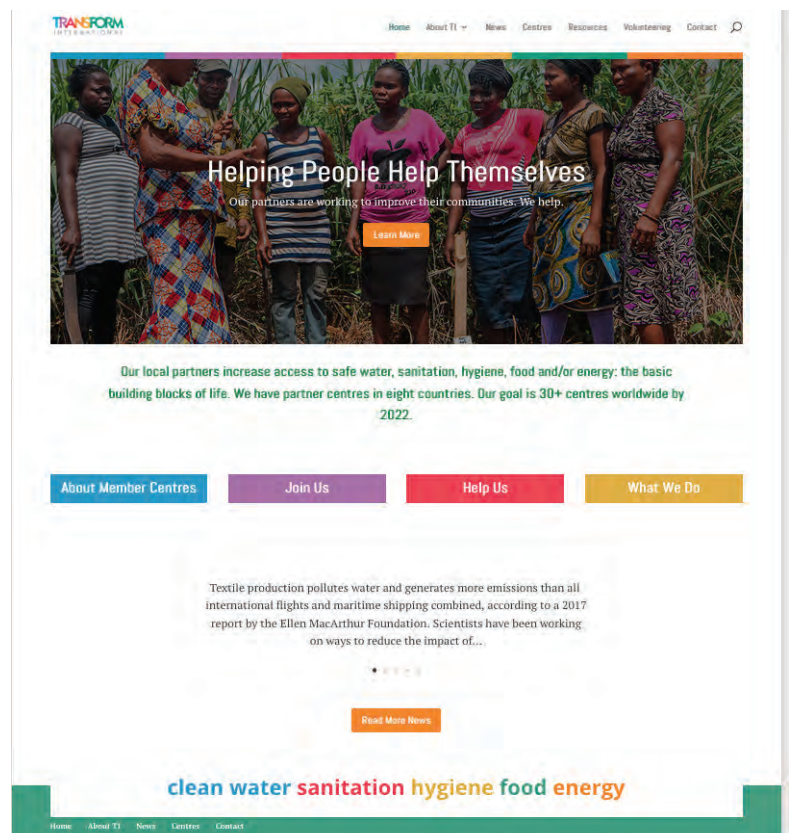
We adhere to certain basic principles:

- We look for need where it tends to be overlooked by larger WASH NGOs;
- We don't do direct 'parachute' interventions – we help locally managed groups help themselves, groups we carefully vet and mentor;
- We support development programs that have a high likelihood of achieving sustainability by helping our local partners with technical and management skills and become independent of external help, or to become directly networked to expertise around the world that can keep them strong, resourceful, and learning without us.

A little history might help explain why we are not your typical WASH charity.

The original founders of TI were/are mostly senior Rotarians. All have deep experience in the WASH sector, both professionally and in their charitable work. Collectively, we felt the need to create TI for a few simple reasons. First, over decades we had personally seen enormous amounts of well-intentioned development funding, targeted all over the world, go to waste because it did not achieve lasting results. Second, we believed from experience that if you help people help themselves they will rise to the challenge and take over responsibility for their own quality of life. All they need is a gentle lift up. Third, adding up all our networks, skills, and influence, we realized we were part of a knowledgeable, versatile international WASH resource. We should do something with it.

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**Today, TI network includes nine in-country Community Transformation Centres (CTCs) in seven countries and three additional centres, pending.**

We also work in other locations, in collaboration, to extend our knowledge, and share. Carefully selected, the projects always have strong deliverables that we monitor carefully, and a core objective of generating lasting knowledge – although some may not lead to the creation of a CTC.

Our vision for TI is that of a lean, mostly volunteer-based charity that uses the principles of servant leadership to help communities-in-need find permanent solutions to WASH, food and energy through socially, culturally and geographically appropriate approaches and technology leading as much as possible to local knowledge, sector jobs and businesses that drive lasting self-sufficiency.

While there are many organizations instrumental in getting us where we are, we would be remiss in not expressing appreciation for the clubs of Rotary International, one of the most powerful development networks in the world. There has never been a moment when Rotary has not had some involvement in our projects. And we look forward to greater collaboration in the future.

TI now also works collaboratively with our new sister organization, Transfrom International (Canada).



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## COUNTRY REPORTS

### CTCS OFFER SERVICES APPROPRIATE FOR LOCAL NEEDS.

A sample list is shown:

- Technology demonstration centres, technical information and plans;
- Training of local entrepreneurs to build private sector capacity providing technology products and services that are simple, market-based, effective, affordable, and where possible, constructed with locally available materials;
- Basic business skills and mentoring, links to financing, and payment options for customers;
- Training of local NGOs and CBOs to build capacity;
- Project implementation and technical support to other NGOs implementing projects;
- Circuit rider programs (trained and certified technicians) providing support to individuals and communities on oversight during construction, long term monitoring, maintenance and repair of water and sanitation systems on a fee basis;
- Financial assistance.

We refer to in-country centres as Community Transformation Centres or CTCs. Upon meeting standards, CTCs can join the TI network, access our resources and benefit from shared knowledge and experience between centres. We draw on sister national and international organizations to add to our capacity, while we strive to collaborate and add value, not compete with existing efforts.

The following pages provide reports on our CTCs and the support TI has given. You will see each Centre designing, resourcing and implementing their own programs. While TI is in regular contact, our role is to respond to need, especially when asked.

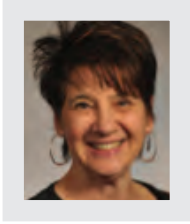
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ETTA PROJECT, BOLIVIA





PENNYE NIXON TI, ETTA PROJECTS



**SLATED FOR IMPLEMENTATION:**

- 2 Community water projects. River sourced with distribution system and household filter purification
- Completion of first year of training for 30 Health Promoters and beginning of second year in 13 communities
- Intense training for 12 Health Promoters in renal health in conjunction with Bridge of Life serving 8 communities
- Pilot Project for HIV Health Promoter training and high school HIV Brigades serving 3 peri-urban schools and 8 rural communities
- 60 Women trained in medicinal plant use
- Completion of a 133 Eco Latrine Project and beginning of a 81 Eco Latrine Project
- Pilot Project for Youth Environmental Program in conjunction with University of Minnesota, Humphrey School of Global Affairs, Girls Empowerment program
- First and second phase of road design for community and CTC with Engineers Without Borders from MI Tech
- Multiple student projects at CTC and various universities

We are grateful to TI for moral support through this tough year. TI helped with the design of our water projects and continues to help us with networking resources outside the country. TI is connecting us to partners we will need for future projects and we have asked for more expert consulting on system monitoring and water reclamation, for example.

2019/2020 was a very challenging year for Etta Projects. We started the year with high hope of big accomplishments for our small grassroots NGO. Unfortunately, the politics of Bolivia got in the way of all our projects and every project that required university or NGO collaboration was affected. While the stalling of new initiatives is frustrating, Etta Projects operations are increasingly self-sufficient and we carried on with the programs we could accomplish without outside help.

**Results of 2019/20**

- Both water systems were placed on hold. However, with the support of TI, Bob Kagy and Bob Wubbena helped us draw up plans and the water systems were reset to go in March of 2020. Unfortunately, both water systems were once again stopped in mid process due to the pandemic. We are hopeful they will be completed by end of 2020.
- The first year of Health Promoter training was completed, but the second year of training has been delayed twice – politics and pandemic.
- Renal care training was a 3 month project and was completed.
- HIV Pilot project was a six month project and was a huge success. Funding is now in place for a much larger project although it likely will not happen until 2021.
- One medicinal plant cohort was completed and the second cohort was closed due to politics and pandemic
- The 133 Eco Latrine project was completed. The 81 Eco Latrine project is struggling with severe delays due to politics and pandemic.
- Engineers Without Borders did create a road plan.
- University of Minnesota created curriculum for Youth Environmental Program.
- None of the student projects with the CTC has been able to be realized.



ROTARIAN BOB KAGY FROM OLYMPIA, WASHINGTON HELPED DESIGN A COMMUNITY WATER SYSTEM IN BOLIVIA



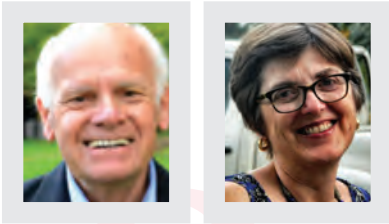




# Bolivia



RICHARD CLARKE & NANCY GILBERT



Transform has been working with Trauma Healing and Reconciliation Services (THARS) to seek new funding sources, and build its networks. In 2019 we worked collaboratively on a significant submission for government of Canada funding.

THARS is pioneering a new path to peace by providing resources for trauma healing and reconciliation in Burundi and the African Great Lakes Region. THARS uses a holistic approach to bring people of all walks of life to psychosocial healing and resolution of differences. This new path to peace is based on the understanding that the seeds of tomorrow's wars grow in the soil of today's unhealed traumas. The seeds of tomorrow's peace grow in the soil of today's healing and reconciliation.

In addition to psychosocial counselling to address trauma, THARS recognizes that meaningful work and the ability to earn an income and care for ones family is essential to moving into a future with hope.

THARS has offices in Bujumbura, and a beautiful campus in Gitega that includes workshops, training facilities, on-site housing, gardens etc. By offering capacity building and vocational training, THARS empowers the community to become psychosocially, spiritually, culturally and economically resilient.

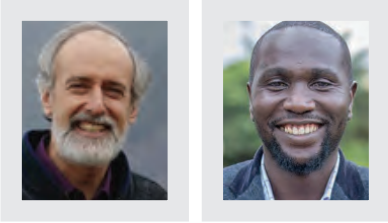


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STEW MARTIN, TI  
JOHN NYAGWENCHA ED, AQUA CLARA



Aqua Clara Kenya's CEO John Nyagwencha says: *"We are now well on our way to becoming a world-class centre where people from all over East Africa can come to learn about WASH and be inspired to transform their own communities."*

Aqua Clara Kenya (ACK) is a B-corp Certified Social Enterprise founded in 2009. ACK helps families and schools in rural East Africa to have access to safe drinking water, improved hygiene, and sanitation. Over the years, ACK had designed water filtration products and strategies for sales and promotions. However, it still faced several challenges that were preventing it from achieving its goals and reaching more people.

TI has brought new strategies that will strengthen and spur growth, and helped to open new opportunities and markets, helping ACK be a durable institution delivering excellent services for years to come.

In 2018, a team from TI visited to explore our collaboration. ACK identified these areas of support needed from TI:

1. Improvement of office and training campus
2. Training and techniques in sanitation and hygiene added to the already excellent school rainwater and water treatment program.
3. General capacity building.

TI sourced financial support from a private donor to renovate and expand ACK's premises in Kisii, Kenya. Windows, new floor and roof, colorful paint, as well as landscaping – completely transformed the centre into the go-to place for WASH training and demonstration. Improvements also included furniture for the growing team, a new kitchen to prepare meals for staff and trainees, separate workspaces, and eating areas. The staff now have a great environment to continue their impactful work.

Next, TI sourced Proctor & Gamble (P&G) purifier sachets as a 'bridge' for households to have immediate clean water, until they could purchase ACK's filters. Support from TI has also enabled ACK to continue developing its School WASH Programme. In 2019, with funding from TI, ACK invited and trained 178 school principals on WASH. Out of this group, 58 principals went on to invest in WASH equipment, buying ACK's water filters and handwashing stations.

To further ACK's capacity and establish a partnership with a Kenya Rotary club, TI introduced ACK to the Rotary grant system. TI, a Rotary Club, and ACK co-developed a comprehensive grant application. Over several months, TI carefully helped to assemble a collaboration of 28 Rotary clubs in 5 Rotary districts, in USA and Europe, with a project value of \$262,000 USD. Because of ACK's staff competence and efficiency, this grant can provide WASH interventions for 37 schools and 70 health care facilities. The grant will also allow ACK to become a SMART Centre to demonstrate more WASH technologies, improve training offerings, and further expand its collaboration with county health departments and school administrations.



With funding from TI, Aqua Clara invited and trained 178 school principals on WASH. Out of this group, so far 58 principals went on to invest in WASH equipment, buying ACK's water filters and handwashing stations.



Through TI connections and advocacy, ACK has introduced and distributed P&G Purifier of Water sachets. Once aware, many community members need months to save funds to acquire a household water filter. In the meantime, they struggle to make their water safe for drinking. With the TI connection to P&G, community members and schools can start drinking safe water from Day 1 after ACK's training. They can transition to sustainable water filters when they are ready. Thanks to TI's support and P&G's generous grant, ACK has distributed 377,507 water purification sachets enabling 82,124 people to have access to safe drinking water.

ACK is growing well. It has added 4 new staff positions thanks to TI's support, bringing the total number of full-time employees to 20. The team has risen to the challenges posed by the COVID-19 pandemic, completely changing how most work is done from home or safe locations. ACK also recently became a Water, Expertise, and Training (WET) Centre for East Africa. Founded and supported by the Canadian NGO Centre for Affordable Water and Sanitation Technology (CAWST), WET Centres provide a number of WASH training workshops and offer consulting support primarily to NGOs and government.

Many water points in East Africa suffer from lack of parts, testing, or maintenance, leading to poor quality or failure. TI has made available high-resolution GPS technology, has a hydraulic engineer standing by, plus other tech support. ACK can now begin to support Rotary and other organizations with a "circuit rider" program that will serve multiple water points and communities in the West Kenya and Lake Victoria region. This brings a new level of service and sustainability to that region, and another income stream for ACK.

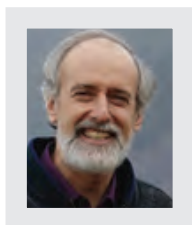
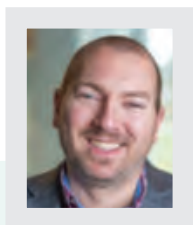
Thanks to TI's guidance & support -- and ACK's own plans and drive -- Aqua Clara Kenya is positioned to expand in major ways. It will become an outstanding CTC serving more areas in East Africa.

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SEAN IRWIN, TI

STEW MARTIN, TI



The income helps women to improve the lives of their families: clean water, a solar power lighting for homework, and money for children to start their education.

TI has been helping The Maa Trust (a new TI network member as of December 2019) to develop a significant Rotary Global Grant led by a Rotary club in Kenya.

The Maa Trust was created alongside conservancies to increase the benefits back to the local community from leasing their land for conservation. Vocational training goes hand in hand with social support to build sustainable livelihoods.

For example, Maa Beadwork is a social enterprise creating sustainable alternative livelihoods for women living near conservation areas in the Maasai Mara so they can leverage tourism. The income permits women to improve the lives of their families by, for example, providing clean water, installing a solar power system to provide lighting for homework or enabling children who previously could not afford to go to school, to start their education.

The women are from different homestead and beadwork groups selected by the Mama and Mzee Kijiji (mother and father of the village) – the elected community leaders. The women need to be good beadworkers, and priority is given to widows, single mothers, wives of alcoholics, and other women who need a bit of extra help. Since starting in 2013 with 150 participants, Maa Beadwork has grown rapidly thanks to support from the Naboisho Conservancy. In 2019, the project expanded to 579 women from 18 villages around Pardamat Conservation area, Olare Motorogi and Naboisho Conservancies. As each woman is from a different place, this results, on average, in 19 people benefitting indirectly, thus increasing the impact of Maa Beadwork to over 11,000 people.

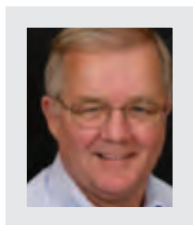
The goal is 1000 participants, but before adding more, Maa Trust is focussed on securing each current beader with a nestegg of capital – a life-changing amount of money. The beautiful handcrafted beadwork items are sold at the Trust HQ outlet and partner camps within the Mara conservancies as well as ethical stores around the world. Each created with help from one of 10 designers we are currently work with.

The Maa Trust also works in WASH, solar energy provision, brick making, and production of honey all areas where TI experts have started to assist as we grow our relationship.





BOB WUBENNA, TI



The program started with the loan of high resolution GPS equipment owned by TI, together with training on how to use the equipment to accurately map the system. Once the team was trained and ready, they mapped the whole water system at Nkhamanga – all 104 km of pipe, 764 water points, and 1057 water installations!

The TI network member in northern Malawi is Soldev, the development department of the Central Church of Africa Presbyterian (CCAP). Soldev includes the Mzuzu SMART Centre, where WASH training is offered and, affordable, locally-available technologies are demonstrated. We first provided training on fundraising and strategic planning, and have continued to offer assistance with the Soldev 5-year plan.

Members of TI's Operations Team and Board of Directors have assisted this area of Malawi for many years, some as Rotarians. The first major project in 2005 was the Livingstonia gravity flow water project serving ten villages, a commercial area, a hospital, a rural university and six schools. Today, over 20,000 people benefit. TI continues to mentor this project towards totally sustainability. Other assistance also continues, for example a water quality testing kit for Livingstonia University. A second major WASH project is now underway with the Nkhamanga Water Users Association (NWUA), a rural community water system serving over 50,000 people. As local groundwater is of poor quality the water supply comes from three sources in the surrounding mountains via pipe, through large, slow sand filters, down to the communities. Another 20,000 people still need water supply from this system.

Under the leadership of Mr. Tablespoon Chirambo from Nkhamanga Water Users Association (NWUA), this new effort will be a model of how a rural community water system can be effectively managed and that self-sufficiency is possible. We started with the loan of high resolution GPS equipment owned by TI, together with training. Then

## Over 50,000 people will benefit when the northern Malawi CTC helps complete the fresh water supply system from the nearby mountains.







A TYPICAL EXISTING PATIENT TOILET

**During this time, Covid-19 hit the world. We are grateful for donations from Wellsprings and the Rotary Club of Denver Southeast for our Covid response activities that also contribute to the sustainability of WASH in HCFs in northern Malawi.**



ARRIVING AT TCHARO

the team mapped the whole water system at Nkhamanga – all 104 km of pipe, 764 water points, and 1057 water installations – a huge undertaking. TI found additional funding from Rotary clubs permitting the work to be completed and the data exported for analysis. Now a TI expert volunteer, using EPANET, is preparing a plan for improvements needed to make the system more durable, and expandable to provide water for additional 20,000 people.

#### **WASH in Healthcare Facilities – Malawi**

TI is working with the Desert Research Institute (DRI) at the University of Nevada, to build approaches that improve sustainability of WASH systems in healthcare facilities (HCFs). WASH in HCFs is a huge problem in the developing world. Care and safety for patients, staff and families can only be achieved with enough safe water, proper disposal of waste, proper cleaning practices, and good hygiene. As is the case elsewhere, WASH in Malawi's HCFs reflects a diversity of WASH issues (access to adequate safe water, sanitation, hygiene, cleaning practices, waste disposal) at the intersection of the WASH and health sectors – resulting in a complicated challenge.

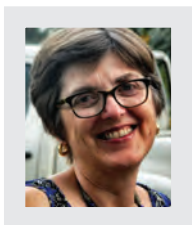
After a landscape review of existing scholarship on barriers to sustainability, we selected Rumphi district, in Northern Malawi, for field research. With support from the Northern Malawi Community Transform Centre, the health dept. at CCAP and the Rumphi District health office, our team of Nancy Gilbert, Claire Wang from DRI and Steve Werner, traveled to Malawi. The team gathered data from 18 HCFs in the district, including interviews with patients and staff. We have presented our findings to the District leadership team and to CCAP. The next step will be pilot solutions addressing the gaps uncovered by the research. As part of this work, we engaged with other WASH in HCF providers in Malawi and set up a community-of-practice WhatsApp group. This has been useful to share and encourage collaboration, for example, on the development of culturally appropriate Covid health communications.

Tcharo is one health centre we visited. It can only be accessed along the shore of Lake Malawi. The clinic is lovely – upgraded with funds from Norwegian Christian Aid. However, their water source is an inlet pipe from the lake. On two occasions it broke during violent storms. During our visit, they had no running water. Immediately sourcing donations from Rotarian Dustin Wilson, and another contribution (in honor of Ryan Richter's Bar Mitzvah), TI quickly arranged a replacement intake system to withstand future storms. The Tcharo clinic once again has running water, showers, toilets, and sinks. Thanks to our donors!

During this time, Covid-19 hit the world. We are exploring improvements to hardware, and training for clinic staff. We are using posters, songs and other tools to raise awareness and increase knowledge of Covid prevention tactics, sharing these with our network.

**We are developing an innovative approach to building sustainability of WASH in healthcare facilities - needed for quality care, and patient and staff safety.**

NANCY GILBERT, TI



*“I just want to say a big thank you to the organizations behind this project. I am really grateful because since my Junior Secondary 1, we don’t have toilet in this school and this has led to so many ugly issues like rape, drugs and killing because when you want to toilet, you will have to go to the bush where it is not safe especially for the girls. So I am very happy for this development and pledge to do my best to maintain the facilities provided. Thank you and God bless.”*

Goodluck Mercy Orezimena – GOVERNMENT  
TECHNICAL COLLEGE SENIOR FEMALE PREFECT

The ‘WASH  
in Schools’  
collaboration  
is completing  
implementation  
of toilets, clean  
water and  
hygiene facilities  
in 30 schools.

## 1. PIND Foundation

TI’s major program with PIND Foundation has been ‘WASH in Schools’ for 30 schools in the Niger Delta, in collaboration with *Procter & Gamble*, *H2O for Life*, local and international *Rotary Clubs*. Over the last year, work was completed on the first 18 schools. TI assisted this year with needs assessments, grant applications, and funding for the last 12 schools. We are now poised to complete the work!

Recent needs assessments were done using *mWater* and the *JMP* (Joint Monitoring Program) indicators. Built into The Rotary Foundation grant budgets is training for local Rotarians on use of *mWater* to improve ongoing monitoring and evaluation of the projects. This will allow all stakeholders to be able to follow progress of the programs over time and to provide support when needed to the local Rotary clubs and schools. We are excited to build the capacity of local Rotarians and participating NGOs to enhance the use of technology to improve monitoring and evaluation.

## 2. Initiative for Education and Development (IDEE)

Welcome to a new member of the Transform network! Initiative for Education and Development is located in Abuja, the capital of Nigeria and joined TI as a CTC in 2020. We have just begun the process of scoping out areas for needs assessment and collaboration.

(IDEE) was established in 1999 as a social association and finally metamorphosed into a not-for profit NGO implementing social development programmes to support poverty reduction, sustainable livelihoods and human capacity development with project offices in Abuja, Abeokuta & Damaturu. The organization has a keen desire to reduce poverty through sustainable development and assist rural families to improve their quality of life.

IDEE works with communities to identify development challenges and map out strategies to address such challenges. The organisation operates under a two-tier governance structure consisting of a Four (4) member board of trustee and management team comprising of a broad spectrum of different stakeholders on development issues as well as public corporations. The Trustees provide strategic planning and policy guidance while the management implements programs and projects on behalf of the organisation. The strategies and activities of IDEE are also guided by its constitution, its internal policies, strategic plan and the Nigerian Constitution.

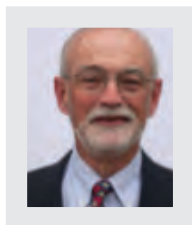
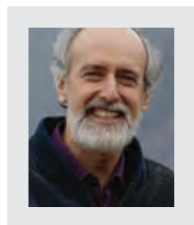
**Our VISION** IDEE envisions societies free of poverty with equitable distribution of resources and every child has access to qualitative education and other opportunities of life.

**Our MISSION** IDEE is committed to promoting sustainable livelihood activities for women, men, boys and girls through technical services, community organization, capacity building, networking and advocacy

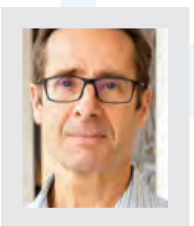
**Where we Work** IDEE has worked on various projects in Ogun, Yobe and Abuja especially in hard-to-reach slums. In Abuja, we are working in Tudun-Wada, Sauka, Lugbe, Abuja, Kabusa, Waru, Wumba, Chibri and the IDP camp at Pegi, Kuje Area Council. We have integrated into community institutions, women groups, religious organization and schools. All of our interventions are geared towards reducing poverty in the community, creating a sustainable, fair and equitable share of resources for all where even the most vulnerable can have equal access to basic life amenities.



STEW MARTIN, TI    DAVE FOX - TI



*“TI is a trusted resource and partner for ETI and participates in operational discussions. TI’s knowledge of the region and of ETI’s strategy brings high value to the mission of ETI.”*  
 Todd Byerly – ETI EXECUTIVE DIRECTOR



TI guided a complex grant application that will scale up the Reproductive Health and Relationship Program, serving the health department and schools. The application is being used for Rotary International and other funders. With TI’s connection to a development and food security expert at a university in British Columbia, Canada, a new study will be done in Same.

TI WASH experts are helping ETI to improve its capacity in collaboration with Rotary and with the RUWASA (rural water agency) to scale up the number of villages served, the quality of WASH interventions, monitoring & evaluation, and long-term sustainability.

Empower Tanzania Inc. (ETI) is a 501(c)3-qualified non-profit corporation in Iowa, USA .ETI also is a registered NGO in Tanzania. It serves the Same District in central Tanzania and nearby areas. It was founded in 2008 and has many programs, including: counseling and empowering mothers; community (public) health education; feeding and educating the most vulnerable children; reducing sexually transmitted disease and teaching healthy relationships to school children; reducing gender-based violence; developing better farming methods; and providing water to villages where it is scarce or of poor quality.

Over the years, ETI has built an excellent reputation in Same region for its caring, thoughtful, and sound work. However, ETI faced challenges that were preventing it from achieving its goals and reaching additional under developed communities.

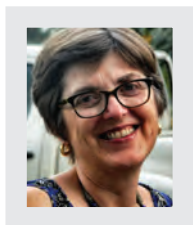
In 2018, a team from Transform International (TI) visited to start in earnest our collaboration with ETI. On ETI’s invitation, TI interviewed staff and conducted a “check in” on ETI’s strategic plan. This has helped TI find opportunities where ETI can be strengthened and its activities align better with its strategic plan.

Over time, ETI has requested support from TI in these areas:

1. Finding larger opportunities to collaborate with others and increase funding;
2. Increasing WASH program capabilities, exploring becoming a SMART Centre, and a regional resource for training and techniques in water, sanitation, and hygiene; and
3. Improving strategies, program planning, and capacity building.



NANCY GILBERT, TI



*"The coming of this business training to Mwase is a prayer answered for me and the entire group. I have always had a heart for business but running it successfully has always been a big challenge! Now with this business skill gained, I'll organize my business better and surely succeed to reach greater heights!"*

Emelda Zulu— BUSINESS TRAINING PARTICIPANT

TI has assisted Jacana in sourcing funds for development of its new Business Centre (Jacana has purchased land and is building a training centre), equipment for its honey cooperative processing centre, and training of new beekeeping entrepreneurs. TI has also introduced Jacana to a funder supporting WASH in HCFs.

Jacana, located in Chipata, Zambia, is focused on training promising entrepreneurs to build businesses and increase revenue generation. Jacana's process starts by training participants in basic business skills, then selecting the most promising participants to train further, for example: in manual drilling and rope pump manufacturing.

Over recent years, Jacana has trained a bevy of manual drillers, helped them to set up a drillers' cooperative to market their services and support each other. Most recently, Jacana has branched out to bee husbandry. Traditionally, Zambians hunt for hives rather than "keeping" bees. By training interested locals to raise bees, a steady income is provided for their families, and useful products – not just honey, but wax and royal jelly – are made. TI has helped Jacana in its fundraising efforts sourcing contributions to beekeeper training, and the set-up of a honey cooperative with machinery to separate honey from comb, bottle the honey, and store the wax for export. With support from an excellent trainer in Holland, 'training of trainers' took place earlier this year. So far:

- Train-the-trainer programme held.
- More than 100 beekeepers have been selected.
- Out of 200 bee suits, 100 are ready. Electricity in Zambia is still a major problem. Every week, Chipata experiences half or full days power cuts and this considerably slows down the process of the tailors. Out of 100 beehives, 50 are ready. The producer lacks wood. As soon as wood is available again, the other 50 beehives will be made. All 100 smokers are ready.

Once Covid permits face-to-face training sessions, these will be scheduled.

A very exciting development for Jacana is the creation of a stand-alone business training and development centre. Land has been purchased and, despite Covid, construction has started. TI provided donor funds to help with the costs of construction.

Jacana's approach is well aligned with TI's. By building capacity, and by providing long term support through mentoring and business development, sustainability is built right into Jacana's development activities.

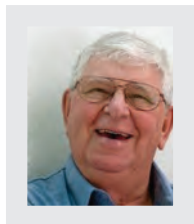
TI has helped Jacana in its fundraising efforts to support beekeeper training, and the setup of a honey cooperative with machinery to separate, bottle honey, and store the wax for export.





**CHIP ROSS**

ROTARIAN, STRATHCONA-SUNRISE CLUB



Rotary Clubs proposed several distinct projects, based on geographic groupings of the communities. To move forward, a Canadian Rotary club submitted a Global Grant application (The Rotary Foundation - TRF) for the first cohort of villages. Transform International's Bob Wubbena helped address questions from TRF and secure the Grant.

Rotary Clubs working in the State of Jalisco, Mexico identified critical WASH issues and turned to TI for assistance in 2019/20.

Since 2012, a number of Rotary Clubs have been working with the Rotary Club of Amanacer El Tuito on projects addressing community needs in Cabo Corrientes, State of Jalisco, Mexico. 10,000 residents are spread thinly over more than two thousand square kilometers in small rural villages. Needs were identified by the Amanacer El Tuito Rotary Club in conjunction with local residents and municipal officials. These have included:

- School repairs and upgrades, such as classroom renovations, constructing washrooms, school canteens and teacherages;
- Installation or repairs to sanitation systems;
- Supply of school transportation equipment;
- Supply of medical equipment and ambulances; and
- Material and equipment support to entrepreneurial ventures, employing impoverished and under-employed individuals.

In 2018, the Rotary Clubs turned their attention to safe potable water. A Community Needs Assessment identified several problems relating to water:

- Existing water systems require work to ensure adequate supplies year-round.
- Water is of poor quality and is suspected of contributing to poor health.
- The general level of knowledge about water, cleanliness and hygiene is poor.

Community water comes from springs, seasonal watercourses, wells, and, at higher elevations, from rivers. Water is untreated and often poorly filtered. Gastrointestinal sicknesses and diarrhea are common.

The Rotary Clubs proposed several distinct projects, based on geographic groupings of the communities. Each will aim to secure reliable water supply, appropriate water purification and improvement in knowledge about sanitation and hygienic practices. To move forward, a Canadian Rotary club submitted an RI Global Grant (The Rotary Foundation - TRF) application for the first cohort of villages. TI's Bob Wubbena helped the project planners address questions from TRF and secure the Grant.

In November 2019, during a field trip, Bob enhanced the project plans building on the strength of the local community, municipal government and the Rotary Clubs. He proposed creating a Community Transformation Committee (CTCo) to oversee the projects with a local Community Water and Health Committee (CWHCs) for each village. The CWHCs will be coordinated by the CTCo and the local Rotary Club. The CTCo will assist its members with water, sanitation and hygiene programs in Cabo Corrientes. Bob recommended TI Specialist, Dr. Aaron Tanner develop a community health training program. Dr. Tanner and Nancy Gilbert are now working on the training program. With this, the Global Grant application was revised and approved by The Rotary Foundation. Two further Global Grant applications have been submitted to fund renovation of the water systems of El Tuito. In coordination with TI, individual Rotarians, and a number of clubs are expanding the Cabo Corrientes work to ensure the success and sustainability of the program.

MEXICO



JIM MCGILL, TI



The Eglise Evangelique de la Republique du Niger (EERN) became the first Nigerien Protestant church at independence in 1960. A strong water works Department within the Church ended when key staff members left. The current Secretariat of the Church is re-establishing the WASH Section as part of its holistic outreach while also addressing its immediate WASH needs within the Church, which includes access to water in areas where new churches are being opened. TI is playing a critical role in this work, hopefully leading to the creation of a CTC.

During the year, the EERN SMART Centre (see pg. 23) for WASH Development Training opened at Kobontafa in Niamey. TI helped in sourcing appropriate technologies, and seeking funding. For example, TI assisted the EERN with finding a source of SATO pans at a volume and price that our center could manage.

#### Other highlights from this year:

- Covid-19 response: The pandemic has provided an opportunity for improving hygiene in Niger, where adherence to handwashing is extremely poor. EERN formed a Team consisting of the local Reverend, the Imam, and the Traditional Leader for the area. The Team trained women at the center on hygiene practices, and on how to make simple Dip-tap handwashing facilities. We gave each of them enough soap and dip-taps to share with 5 neighboring families. We also distributed Table-top filters to people over 65 to reduce their risk of additional water-borne diseases. Already there has been an increase in local sales of the filters due to this program.
- Menstrual Hygiene Management latrines built in two EERN schools to begin programmes to keep girls in school, which is a three-fold activity:
  - a. Provide adequate and private space where girls are able to address their hygiene needs
  - b. Support a pad programme appropriate to meet the needs of the students
  - c. Train teachers to address menstrual issues with both boys and girls
- Improving access to WASH in Rural Niger. Introducing wells that are manually drilled by local artisans decreases costs so wells can be family-owned. By increasing access to water, sanitation and hygiene is improved and water is now available for kitchen gardens, livestock, resulting in increased income. Further WASH improvements are made through introducing SMARTech sanitation and



A team consisting of the local Reverend, the Imam, and the Traditional Leader for the area trained women on hygiene practices, and simple Dip-tap handwashing. We also distributed table-top filters to people over 65 to reduce their risk of additional water-borne diseases.

The EERN Bible Colleges help prepare future pastors and evangelists by teaching them how to improve WASH in communities they will serve.

hygiene solutions such as the microflush, or SATO pan toilets, no-cost and low water-use handwashing such as dip-taps.

- Faith and WASH – working at the EERN Bible Colleges to prepare future pastors and evangelists in both provision of water for their sustenance while in training, as well as in introducing them to ways they can improve WASH in the future communities where they will serve.
- Supporting local entrepreneurs in providing improved WASH products. Several WASH products available internationally need a supply chain for local entrepreneurs to provide these products to people in Niger. The EERN is helping establish these supply chains, for example:
  - a. Table-top filters – the EERN is importing candle filters from China that local entrepreneurs can install in locally-purchased buckets making a Table-top filter.
  - b. Siphon filters – membrane filters similar to Sawyer-brand filters can serve travelers and others for different uses than the Table-top.
  - c. SaTo pans are plastic ‘flappers’ that are in demand and can easily be installed in latrine slabs or on traditional latrines.
  - d. Locally produced no-touch handwashing stations for schools and commercial businesses, controlling water flow by a foot-pedal.





JIM MCGILL, TI



PCOSS has recognized that a major cause of the instability in the country is due to a lack of skills for its youth.

### The PRDA SMART Centre, Nyakuron South, Juba, South Sudan

Transform International has been working continually with the Presbyterian Relief and Development Agency (PRDA) SMART Centre on funding opportunities and grant writing. When the virus took over this year, we were working with TI to prepare a large grant to submit to Global Action Canada for Canadian Government funding. We have decided not to continue pursuing this funding due to the pandemic. We are currently partnering with Water for South Sudan (founded by Salva Dut - whose early life is chronicled in "The Long Walk to Water"). With the knowledgeable advice of Stew Martin, Dr. Nancy Gilbert, and others, the two organizations are collaborating with Rotary Clubs to apply for a Global Grant to build up the work of both the SMART Centre and Water for South Sudan. It is hoped that eventually the PRDA will be able to join the TI CTC network.

#### Introduction to PRDA

PRDA is a South Sudanese NGO that has been given the mandate to carry out both emergency relief and development work of the Presbyterian Church of South Sudan (PCOSS). Given the long history of unrest within South Sudan, PRDA has primarily focused its work on Water, Sanitation and Hygiene (WASH) in emergency relief efforts. PRDA is a long-standing member of the Alliance of Churches Together (ACT Alliance) and implements emergency relief under the umbrella of the Alliance. PCOSS has recognized that a major cause of the instability in the country is due to a lack of skills for its youth, and has therefore asked the Presbyterian Mission Agency of the Presbyterian Church (USA) and International NGOs to support PRDA in providing training and support to WASH development work.

During the June 2019 to July 2020 year, the PRDA SMART Centre for WASH Development Training was opened at Nyakuron South in Juba in cooperation with the International SMART Centre Group (see page 23).



From left to right: Mr. Laban Kaduma, master manual-driller and instructor from Tanzania; Mr. Joseph Lago, a participant from the Ministry of Agriculture; long-time SMART Centre supporter Mr. Peter Mahal, the Director of Rural Water Supply and Sanitation for the Ministry of Water Resources and Irrigation for South Sudan, and Mr. Henk Holtslag, master technician and Transform International WASH Specialist during the presentation of Certificates of Participation at the closure of the Course for Self-supply Technologies.

A ‘golden egg’ of TI is our ability to collaboratively engage other contributors. We know this is the way of the future.



These country reports cite a broad range of other organizations. In many cases, these collaborations are an important story. We believe in partnerships and open collaboration. Too often NGOs compete for philanthropic funding. We hope this situation is changing.

TI is really about collaboration and as you read the preceding pages you may have detected that a ‘golden egg’ of TI is our ability to collaboratively engage other contributors. We know this is the way of the future. So here is a brief introduction to some the partners we have come to depend on. This is by no means a complete list. And, we are constantly adding new players as our network expands.

**H2O for Life** We have been pleased to work for many years with *H2O for Life*, a US charity that focuses on teaching US students about WASH issues around the world, pairing schools with WASH projects in schools in need, and providing tools for fundraising for students. *H2O* has been instrumental in supporting the WinS program in Nigeria.

**mWater** Has partnered with us on a number of funding proposals related to WASH in Healthcare facilities. As the world’s premier online data collection tool *mWater* continues to improve tools for development.

**Procter & Gamble (P&G) Children’s Safe Drinking Water Program** has supported the WinS program in Nigeria and most recently Aqua Clara Kenya’s WASH program in southwestern Kenya. A delight to work with, *P&G’s* CSDW program provides incredible support to those in need all over the world.

**SMART Centre Group, Netherlands.** *SMART Centres* are gathering momentum in developing countries. Their concept aligns well with TI and in our collaborations, our capacities are additive not competitive. *SMART Centres* add value with technological and operational training on sustainable market-driven and locally-appropriate solutions. TI adds value with fund-raising, strategic planning and WASH expertise as well as bringing other partners from around the world to the collaboration.

Under the umbrella of the *International SMART Centre Group* ([www.smartcentregroup.com](http://www.smartcentregroup.com)), *SMART Centres* provide four critical components for WASH Development:

- Training local artisans to produce low-cost WASH products and services
- Demonstration of SMARTechs for all potential customers to see what products will work best for each user
- Supporting the artisans’ businesses in sustainably providing these products and services to the local population
- Linking WASH entrepreneurs and businesses to financing assistance to support their work

**Rotary International.** As mentioned earlier, many volunteers in TI are also Rotarians, know the Rotary system, club and district autonomy and aspirations in great depth; and can provide Rotary capacity to grow and do more good in the world.

**The Desert Research Institute of the University of Nevada.** *DRI* has been an especially valuable partner in developing the concept of ‘circuit riders’ in improving sustainability of WASH in Healthcare facilities.



We welcome  
volunteers,  
NGOs, and  
Rotary clubs  
and districts  
to join us in  
collaborating.

**Other programs in Nigeria.** From time to time TI has the opportunity to work with partners on innovative WASH programming. We view these opportunities to learn and share throughout our network. This year, Transform International worked with *South Saharan Social Development Organizations (SSDO)*, *Widows & Orphans Empowerment Organization (WEWE)*, and *Population Services International (PSI)* on a significant proposal for WASH market development in Nigeria. We collaborated well, and are exploring future opportunities.

We also worked with WEWE on a faecal sludge management proposal for Imo State. A significant issue in Nigeria is disposal of septage – what is pumped from pit latrines and septic systems. All too often this waste lands in streams and ditches. Our proposal involved capacity building, and development of a system that incents each stakeholder in the septage waste sector to comply with regulations, and build a sustainable waste management system. At this time, we have not had a response to our proposal.

**Dr. Just, University of Iowa.** Dr. Just is an Associate Professor in the Department of Civil and Environmental Engineering (CEE) and a research engineer at IIHR – Hydrosience & Engineering, University of Iowa (UI). He also serves as the Faculty Advisor for the UI Student Chapter of Engineers Without Borders USA and he coordinates the UI International Engineering Service Program.

Inline chlorinators are useful in remote and rural water systems to provide safe water to communities. In Nicaragua, EOS International utilizes inline chlorinators in over 800 communities. Fluctuating water inflows cause chlorine tablets to dissolve unpredictably and variable consumption rates impact the disinfection time in water storage tanks. Furthermore, technicians are unable to assess system performance remotely. Seeking a more efficient means to maintain the devices and monitor chlorine dosing, Dr. Just's team designed, built and tested a semi-autonomous, inline chlorination system that uses an oxidation-reduction potential sensor to control chlorine dose.

As a result of our network, this system has been adopted in the Cabos Corrientes, Mexico, water system.





The nature of financial support is changing in our sector. Many contributors value teamwork and they especially appreciate leverage. TI has been fortunate to have a cadre of supporters who believed in our vision when we were young and helped us not just with money but with wisdom.

Need continues to be great. WASH, Food and Energy remain the essential cornerstones of quality of life, elusive still to more than three quarters of the world's population.

Special thanks to:

IEEE - The Institute of Electrical and Electronics Engineers

Olympia Rotary Foundation

Pamoja Texas

Procter & Gamble's Children's Safe Drinking Water Program

Rotary Club of Denver South East

Rotary Club of Sydney, Nova Scotia, Canada

Carol-Ann and Larry Siegel

Dustin Wilson

Bob and Joan Wubbena

Wellspring Foundation

Wallace Genetic Foundation

Need continues to be great. WASH, food and energy remain the essential cornerstones of quality of life, elusive still to more than three quarters of the world's population.





## FINANCIAL SUMMARY

TRANSFORM INTERNATIONAL  
606 COLUMBIA ST NW,  
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### PROFIT & LOSS STATEMENT

JULY 2019 THROUGH JUNE 2020

#### INCOME

Unrestricted Donations		\$18,591.40
Restricted Donations		
Kenya CTC	\$198,854.50	
Malawi CTC	\$18,680.00	
DRI Wallace Genetics grant	\$15,500.00	
Jacana Zambia	\$17,855.00	
Mexico - Cabos Corrientes	\$940.00	

<b>Total Income</b>		<b>\$270,420.90</b>
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#### SERVICE DELIVERY

Kenya CTC costs	\$109,587.33
PNG expenses	\$1,165.00
Malawi CTC expenses	\$4,374.00
WASH in HCF Malawi	\$9,595.00
Jacana Zambia	\$18,055.00
Mexico - Cabos Corrientes	\$940.00
Misc grants	\$5,025.00

<b>Total Cost of Sales</b>		<b>\$148,741.33</b>
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<b>Gross Profit</b>		<b>\$121,679.57</b>
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#### EXPENSES

Depreciation	\$500.00
Computer expense	\$929.00
Contract Work	
ED Comp	\$26,000.00
Travel & mileage	\$3,088.91
Zoom	\$199.83
Telephone	\$900.00
Meeting expenses	\$523.99

<b>Total Expenses</b>		<b>\$32,141.73</b>
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<b>Operating Profit</b>		<b>\$89,537.84</b>
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<b>Net Profit / (Loss)</b>		<b>\$89,537.84</b>
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TRANSFORM INTERNATIONAL  
606 COLUMBIA ST NW,  
SUITE 100-D,  
OLYMPIA WA 98501

### BALANCE SHEET

JULY 2019 THROUGH JUNE 2020

#### ASSETS

Cash on Hand	\$175,170.64	
Unrestricted	\$109.57	
Restricted	\$175,061.07	
Prepaid Expenses	\$752.00	
Computer Equipment	\$475.87	\$176,396.51

#### LIABILITIES

Accounts Payable	\$1947.13
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#### EQUITY

Retained Earnings	\$84,913.54	-
Current Year Earnings	\$89,537.84	

<b>Total Liability &amp; Equity</b>		<b>\$176,396.51</b>
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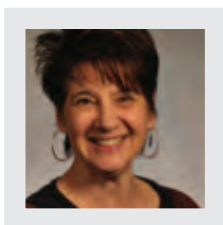
## BOARD OF DIRECTORS · TRANSFORM INTERNATIONAL

**BOB WUBENNA**  
CHAIR



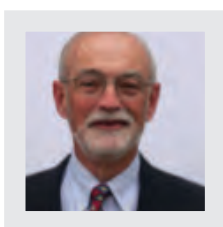
A career engineer, Bob was the International President of the Association of Boards of Certification of Water and Wastewater Operators (ABC) in 1975 and the International President of the American Water Works Association (AWWA) in 1995. He served on the board of Water for People for many years, and was Vice-Chair of Water and Sanitation Rotarian Action Group (WASRAG) for 6 years. Bob is a member of the Rotary Club of Olympia, WA. U.S.A.

**PENNYE NIXON**  
VICE CHAIR



In 2003, Penny Nixon founded Etta Projects, a US and Bolivian non-profit organization working in Bolivia with rural villages to provide access to clean water, sanitation and improved village health. Prior to founding Etta Projects Penny practiced as a child, family and marriage therapist. She holds an M.A. in Psychology from Pacific Lutheran University and a B.A. in Human Services from the University of Tennessee.

**DAVE FOX**  
DIRECTOR



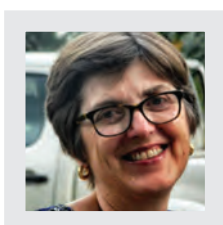
Dave served as WASRAG Team Leader for development of the Program Planning and Performance Evaluation process (PPP). Dave worked with The Rotary Foundation (TRF) to implement the WASRAG Model for improved project delivery through the Project Enhancement Process with TRF as part of the Future Vision program around the world. Dave received his degree in Environmental Engineering from Iowa State University in 1965 and was involved in planning, design and construction of water and wastewater treatment facilities for 45 years. Dave is a member of the Ames Iowa Noon Rotary Club.

**JIM MCGILL**  
DIRECTOR



Jim was a coordinator for WASH Programmes with the Presbyterian Church (USA) for the past 25 years in partnership with the Church of Central Africa, Presbyterian (CCAP) Synod of Livingstonia, Mzuzu, Malawi. Jim is currently working with the Presbyterian Church Of South Sudan (PCOSS) and the Eglise Evangelique de la Republique du Niger (EERN. Previously Jim worked for five years with Project PROBE (Proto-Rift and Oceanic Basin Evolution) collecting geophysical data on the R/V Nyanja on the East Africa rift lakes.

**NANCY GILBERT**  
EXECUTIVE DIRECTOR



Nancy practiced law for 10 years before starting an advertising agency with her husband Paul. Subsequently she worked in marketing communications and brand strategy consulting until settling into her real passion – water, sanitation, and hygiene development. Nancy, served as the Manager, Appropriate Technology Enabled Development program for PIND, an NGO in the Niger Delta, Nigeria. She earned doctorate from Royal Roads University researching issues of sustainability of sanitation in Niger Delta (Nigeria) riverine communities. A Rotarian since 1994, Nancy served as District Governor of Rotary District 7810 in 2003-2004, and Rotary Coordinator for Zone 24 East in 2006-7. She is currently a member of the WASH – E Rotary Club. She previously served as a member of the WASRAG board.





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Note: the design and production of this annual report was donated by a Transform International supporter. All photography is from staff and friends.



## ANNUAL IMPACT REPORT 2019 - 2020

**TRANSFORM**  
INTERNATIONAL  
*Partners in Community Transformation*

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